

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

CAROLYN DENNEY, #58,293
(the “**Registrant**”)

and

College and Association of Registered Nurses of Alberta
also known as College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect August 4, 2022. The below constitutes a summary of such DCRA:

Through a DCRA with the College, Carolyn Denney, #59,293 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to the College and includes the following:

- While working as a nurse clinician in a clinic setting over a period of approximately three (3) months, the Registrant failed to communicate effectively to their unit clerk colleague and in a manner that was perceived as disrespectful on multiple occasions, including: about a patient waiting for bloodwork and the patient waiting; about a patient chart at the unit clerk desk and in the presence of colleagues and patients and about patient care and lab requisitions after the Registrant took the unit clerk to an examination room alone.
- While working as a nurse clinician in a clinic setting and providing care to a child patient, the Registrant:
 - failed to adequately collaborate with their colleagues and the patient’s family member about changing the patient’s peripherally inserted central catheter line (“**PICC line**”) dressing; and
 - failed to adequately document their care of the patient, when they did not document:
 - Their assessment of the patient’s PICC line site and dressing in their multidisciplinary notes or the CVC tracking flowsheet, as required;

- Their interactions with the patient's family member, specifically that they were concerned about the condition of the dressing, the drainage and the skin;
- Their instructions to the patient's family member to follow up with homecare about their PICC line site; and
- That the patient's family member left the clinic without waiting for the dressing to be changed.

The Registrant agreed to coursework on leadership in nursing, the duty to provide care and documentation. They must also provide a Behavior Improvement Plan on professional communication in nursing to the College. Finally, the Registrant must also complete a period of supervision in their practice setting. Conditions shall appear on the College register and on the Registrant's practice permit.”