

# DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**MARK PELSTER, #65,286**  
(the “**Registrant**”)

and

**College of Registered Nurses of Alberta**  
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect November 20, 2024. The below constitutes a summary of such DCRA:

Through an Agreement with the College, Mark Pelster, #65,286 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College include the following:

- On or about April 11, 2024, the Registrant failed to maintain a professional presence and failed to act with integrity and respect in all their interactions when they engaged in a verbal altercation with a patient who was behind a locked secured door, struck the glass window of the door and broke the window, and failed to report the incident to management.

Registrant agreed to complete coursework, and to submit employer references. Conditions shall appear on the College register and on the Registrant’s practice permit.