

# DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**SING YEE, #67,048**  
(the “**Registrant**”)

and

**College and Association of Registered Nurses of Alberta**  
**also known as College of Registered Nurses of Alberta**  
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect **June 29, 2022**. The below constitutes a summary of such DCRA:

Through a DCRA with the College, SING YEE, #67,048 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College include the following:

- On one occasion, the Registrant failed to communicate respectfully and effectively to their paramedic colleagues during a patient transfer and COVID-19 isolation protocols, including swearing and raising their voice.
- On a separate occasion, the Registrant failed to demonstrate adequate professionalism when collaborating with their paramedic colleagues about providing report about a patient when they banged on the side of an ambulance as the paramedics were driving away in an attempt to get their attention.

The Registrant agreed to complete coursework on professional communication and review relevant materials. The Registrant also agreed to pay a fine and provide a behavior improvement plan to the College. Conditions shall appear on the College register and on the Registrant’s practice permit.