



**DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT**  
pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**SHEVONNE PAULHUS #56,439**  
(the “Regulated Member”)

and

**The College and Association of Registered Nurses of Alberta**  
(“CARNA”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Regulated Member and CARNA, dated with effect **November 2, 2020**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, Shevonne Paulhus, #56,439 (the “Regulated Member”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Regulated Member’s unprofessional conduct arises from one (1) complaint to CARNA include the following:

- In January 2018, the Regulated Member, on multiple occasions, made inappropriate and disrespectful comments to patients and their family members. Comments were made to the spouse of an elderly patient, to a patient whose first language was not English and to a young patient. The comments to the young patient included discussing the patient’s confidential health information in a public space, causing the patient to cry, and then yelling at the patient’s mother when she tried to remain with her upset daughter.

The Regulated Member agreed to complete course work, provide a performance evaluation, and provide report letters from their employer. Conditions shall appear on the CARNA register and on the Regulated Member’s practice permit.