



DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT
pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

JOYCE COOPER #74,783
(the “**Registrant**”)

and

The College and Association of Registered Nurses of Alberta
(“**CARNA**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and CARNA, dated with effect **OCTOBER 20, 2021**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, JOYCE COOPER, #74,783 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from four (4) complaints to CARNA and includes the following:

- Throughout 2018, 2019 and 2020, while working as a part-time staff nurse in long term care, the Registrant failed on numerous occasions to follow appropriate medication transcription, administration and documentation practices. The Registrant also failed to appropriately administer care, document care, and attend required training.

The Registrant agreed to complete coursework and Employer References under indirect supervision covering 500 hours. Conditions shall appear on the CARNA register and on the Registrant’s practice permit.