



DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT
pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

JOAN ROBERTSON, #31,907
(the “Regulated Member”)

and

The College and Association of Registered Nurses of Alberta
(“CARNA”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Regulated Member and CARNA, dated with effect **AUGUST 16, 2021**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, JOAN ROBERTSON, #31,907 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to CARNA include the following:

- While working as a staff nurse in a long term care facility, the Registrant failed to demonstrate adequate judgment and failed to adequately assess a resident after they suffered a fall during a transfer, specifically when the Registrant did not complete their employer’s post-fall protocols and failed to identify the resident’s injury to the back of their head during their assessment. The Registrant also failed to take steps to prioritize the resident’s care after a bump on their head was discovered by a LPN colleague, specifically when they did not re-assess the resident, call 911, call the physician or complete an incident report. The Registrant failed to adequately document their care from this incident.

The Registrant agreed to complete course work on assessments in nursing, documentation and the duty to provide care and they must provide an employer reference covering four (4) months of nursing practice. Conditions shall appear on the CARNA register and on the Registrant’s practice permit.