

**AMENDED DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT**  
pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**JOYCE COOPER, #74,783**  
(the “Registrant”)

and

**College and Association of Registered Nurses of Alberta**  
**also known as College of Registered Nurses of Alberta**  
(the “College”)

An Amended Disciplinary Complaint Resolution Agreement (“ADCRA”) was executed between the Registrant and the College, dated with effect **May 20, 2022**. The below constitutes a summary of such ADCRA:

Through a ADCRA with the College, JOYCE COOPER, #74,783 (the “Registrant”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from six (6) complaints to the College and includes the following:

- Throughout 2018, 2019, 2020, while working as a part-time staff nurse in long term care, the Registrant failed on numerous occasions to follow appropriate medication transcription, administration and documentation practices. The Registrant also failed to appropriately administer care, document care, and attend required training.
- In January 2022, the Registrant failed to accountable when they failed to disclose their disciplinary agreement with the College to their employer.
- On one (1) occasion in January 2022, the Registrant failed to adequately document her care and medication administration, failed to adequately assess a patient, and failed to administer medication to a patient as required.

The Registrant agreed to complete coursework and provide Employer References under indirect supervision covering 750 hours. Conditions shall appear on the College register and on the Registrant’s practice permit.