



**DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT**  
pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**#84,335**  
(the “**Regulated Member**”)

and

**The College and Association of Registered Nurses of Alberta**  
(“**CARNA**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Regulated Member and CARNA, dated with effect **APRIL 28, 2021**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, **#84,335** (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to CARNA and includes the following:

- While in the role of Charge Nurse, the Registrant failed to uphold the standards expected of a RN when they became frustrated with a patient, raised their voice, swore at the patient and accused them of faking unconsciousness. The Registrant also failed to act with integrity in all their interactions with the patient. Next, the Registrant failed to provide safe and compassionate care when they provided care to the patient while frustrated. Finally, the Registrant failed to adequately document her care of the patient.

The Registrant agreed to complete course work, provide a letter from their employer about their practice as a RN and pay a fine. Conditions shall appear on the CARNA register and on the Registrant’s practice permit.